

Take the results of the institution's staff and students, compare them and underline the headlines. Plan for actions to take that can improve the identified areas of (relative) weakness

#### CHOOSE THE CATEGORY

Choose a category to focus on

- Governance & Management
- Quality assurance and Enhancement
- Well-being and participation
- Teaching and learning
- Access

**TARGET** 

Set the target considering SMART (specific, measurable, achievable, relevant, timely) objectives

### RESPONSIBILI TY & SUPPORT

Who is responsible and who should be involved? E.g.

- Teaching staff
- Programme leaders
- Administrative and support staff
- Students in general
- Students' association
- Non-traditional students
- External stakeholders (organisations, agencies, non-traditional students' associations...)

#### **ACTIONS**

List the actions to be taken to achieve the objectives

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Prioritise them and choose the top four/five and fill in the tables below for those Categories that are relevant to you



#### **Category I: Governance & Management**

	Action 1	Action 2	Action 3	Action 4
WHAT				
(Description of Action)				
WHERE				
(Within the HE institution as a whole,				
relevant policies, structures, etc)				
HOW				
(Required sub-activities & Milestones )				
WHO RESPONSIBLE				
(e.g. Leadership, specific persons, etc)				
WHO INVOLVED				
(e.g. student representatives, associations, non-traditional students))				
REQUIRED RESOURCES				
(funding, human resources, other)				
INDICATORS OF SUCCESS				
(how do we know if the action is accomplished?)				
RISKS & MITIGATING MEASURES				
(what could prevent or hinder implementation?)				



#### **Category II: Quality Assurance & Enhancement**

	Action 1	Action 2	Action 3	Action 4
WHAT				
(Description of Action)				
WHERE				
(Within the HE institution as a whole,				
relevant policies, structures, etc)				
ном				
(Required sub-activities & Milestones )				
WHO RESPONSIBLE				
(e.g. Leadership, specific persons, etc)				
WHO INVOLVED				
(e.g. student representatives, associations, non-traditional students))				
REQUIRED RESOURCES				
(funding, human resources, other)				
INDICATORS OF SUCCESS				
(how do we know if the action is accomplished?)				
RISKS & MITIGATING MEASURES				
(what could prevent or hinder implementation?)				



#### **Category III: Well-being & Participation**

	Action 1	Action 2	Action 3	Action 4
WHAT				
(Description of Action)				
WHERE				
(Within the HE institution as a whole,				
relevant policies, structures, etc)				
HOW				
(Required sub-activities & Milestones )				
WHO RESPONSIBLE				
(e.g. Leadership, specific persons, etc)				
WHO INVOLVED				
(e.g. student representatives, associations, non-traditional students))				
REQUIRED RESOURCES				
(funding, human resources, other)				
INDICATORS OF SUCCESS				
(how do we know if the action is accomplished?)				
RISKS & MITIGATING MEASURES				
(what could prevent or hinder implementation?)				



#### **Category IV: Teaching & Learning**

	Action 1	Action 2	Action 3	Action 4
WHAT				
(Description of Action)				
WHERE				
(Within the HE institution as a whole,				
relevant policies, structures, etc)				
HOW				
(Required sub-activities & Milestones )				
WHO RESPONSIBLE				
(e.g. Leadership, specific persons, etc)				
WHO INVOLVED				
(e.g. student representatives, associations, non-traditional students))				
REQUIRED RESOURCES				
(funding, human resources, other)				
INDICATORS OF SUCCESS				
(how do we know if the action is accomplished?)				
RISKS & MITIGATING MEASURES				
(what could prevent or hinder implementation?)				



#### **Category V: Access**

	Action 1	Action 2	Action 3	Action 4
WHAT				
(Description of Action)				
WHERE				
(Within the HE institution as a whole,				
relevant policies, structures, etc)				
HOW				
(Required sub-activities & Milestones )				
WHO RESPONSIBLE				
(e.g. Leadership, specific persons, etc)				
WHO INVOLVED				
(e.g. student representatives, associations, non-traditional students))				
REQUIRED RESOURCES				
(funding, human resources, other)				
INDICATORS OF SUCCESS				
(how do we know if the action is accomplished?)				
RISKS & MITIGATING MEASURES				
(what could prevent or hinder implementation?)				

